

General warranty conditions;

Peeters Group only provides a guarantee in the event that;

- The fully completed warranty card must be returned within 4 weeks after use.
- The warranty application is made using the warranty claim form
- The warranty application includes photos of the defect before, during and after the repair
- Parts necessary for the repair were purchased from Peeters Group
- Defective parts are returned to Peeters Group

Warranty extension for a Planetary drive;

Peeters Group provides an extended 5-year warranty on the planetary drive provided:

- Prescribed maintenance intervals have been carried out and can be submitted
- Oil and necessary parts for maintenance come from Peeters Group
- The drive unit is not older than 5 years after the invoice date

Conditions for returning Parts;

Peeters Group only accepts returned parts under the condition that;

- Parts are unused and in new condition
- A copy of the original sales order/packing slip is included with the return
- Parts will be credited for 100% within 1 month of delivery
- Parts will be credited for 75% within 2 months of delivery
- Parts will be credited for 25% within 3 months of delivery
- Parts will no longer be credited after 3 months of delivery
- Shipping costs will not be credited
- Custom made parts are not returned
- For parts that are returned without apparent reason, we charge a handling surcharge of 50 euros, which will be deducted from the credit